

# **Experiences of Older Patients, their Families, and Healthcare Providers with Delirium After Surgery:** an Action Research Study to Improve Patient and Family-Centered Care (PFCC)

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## Introduction

Postoperative Delirium (POD) is a severe and sudden disturbance in cognitive abilities that results in confusion, disorientation, and changes in perception observed in the aftermath of surgery. While POD can impact individuals of all ages, older patients exhibit a higher susceptibility to its development, with the condition affecting up to 50% of patients aged 65 and above. Often, delirium goes unnoticed, or its identification is delayed, resulting in a range of adverse consequences such as prolonged hospitalization, the necessity for institutional care, compromised functionality, increased mortality rate and elevated medical expenses. Consequently, the experience of POD can be quite distressing for both patients and their loved ones.

# **Objectives**

- 1. To **understand and describe the experiences** of older patients, their family members, and HCPs with postoperative delirium.
- 2. To describe the **needs** of patients, their family members, and HCPs related to how they experience postoperative delirium.
- 3. To **identify targeted initiatives** to support patient and family-centered care (PFCC) for patients with postoperative delirium.

# **Methods and Participants**

#### **Participants Selection Criteria:**

## **Inclusion Criteria:**

- Patients ( $\geq$  65 years) that had POD at some point in their life.
- Family/caregiver with experience caring for a patient ( $\geq 65$  years) with POD.
- Healthcare providers with experience treating patients ( $\geq 65$  years) with POD.

#### **Exclusion Criteria:**

• Cognitive impairment severe enough to prevent consent to the interview and/or lack of capacity to consent

## **Recruitment Methods:**

## Patient and family participants:

- Recruitment via Saskatchewan Center for Patient-Oriented Research (SCPOR) Invitation posted on Patient-Researcher Connection site.
- Invitations are sent through Geriatric Psychiatry via mail/email by office staff with access to participant contacts.
- PAWS announcement and flyers posted in RUH

## Healthcare provider participants:

- Recruitment via email invitation sent by their managers' administrative support personnel
- PAWS announcement and flyers posted in RUH

## **Data Collection Method:**

- A mixed-method approach involving semi-structured interviews and surveys to explore the experience of patients (≥ 65 years), families and HCPs with POD.
- Interviews are conducted virtually via Zoom, and surveys are completed through an emailed SurveyMonkey link.

#### **Data Analysis Method:**

- Deductive qualitative analysis using a coding framework derived from the Joint Consensus Statement on Postoperative Delirium Prevention and the principles of PFCC. 1,3
- The content of interview transcripts and survey results is analyzed using Microsoft Excel.
- Objective of the analysis is to identify common themes in the experiences of POD among Saskatchewan patients aged over 65 years.

# **Preliminary Results**

Please note the following are preliminary results obtained from interviews and surveys with healthcare providers only (n=9).

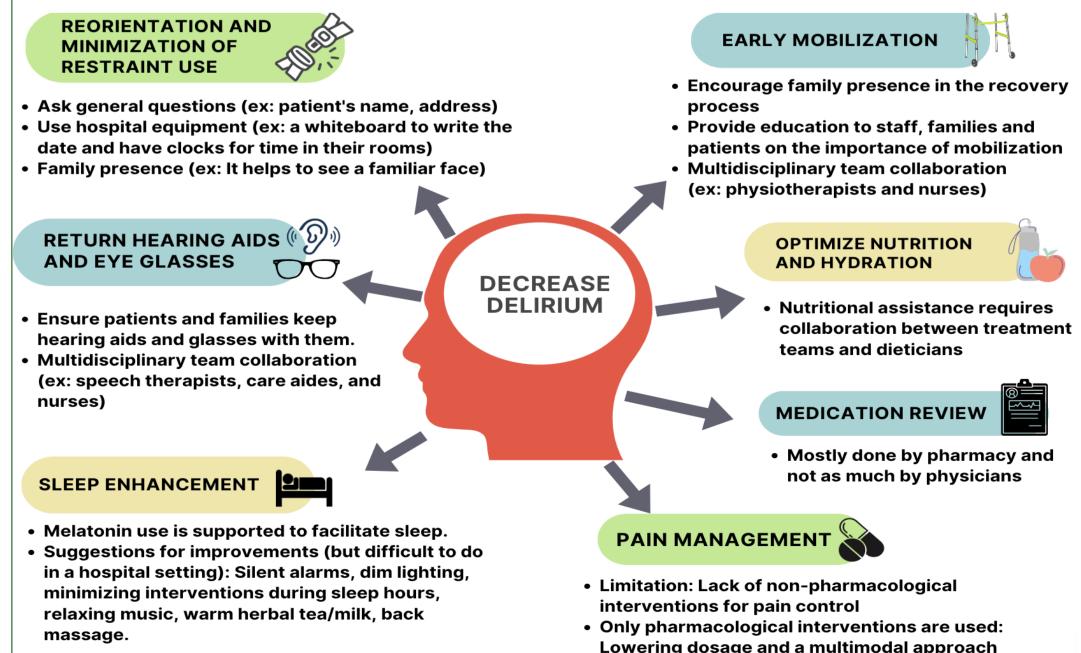
### **Demographics of HCP Participants (n=9)**

HCP				
Individual#	Profession	Specialty	Age Group	Gender
1	Physician	Geriatric Psychiatry	41-50	Female
2	Physician	General Internal Medicine	31-40	Male
3	Physician	Geriatric Psychiatry	41-50	Female
4	Physician	Anesthesiologist and ICU	41-50	Female
5	Nurse	Psychiatry	51-60	Female
6	Nurse	Psychiatry	31-40	Female
7	Physician	Colorectal surgery	31-40	Undeclared
8	Physician	Geriatric Medicine	31-40	Female
9	Physician	Anesthesiologist	31-40	Male

## HCPs' Recommendations to Minimize POD Risks During Perioperative Care

Perioperative care	Recommendations (Themes)	Descriptions from Participants	
Preoperative	Screen for High-Risks	-Risk Factors: Age, Pre-existing cognitive impairment (ex:Dementi -Multidisciplinary Collaboration: Anesthesia, Nurses, Surgical tear	
	Inform Patient of Risks	<ul> <li>Education: Educate patients and provide handouts on POD</li> <li>Engagement: Involve patients in the decision-making</li> </ul>	
	Optimize Modifiable Risk Factors	Patient Optimization: -Exercise, healthy eating, no smoking, no drinking	
Intraoperative	<b>Anesthesia Protocols</b>	Limitation: No formal anesthesia protocols in place	
	Minimize High-Risk Medications	- Multimodal Analgesia Approach -Minimize benzodiazepine, opioid use and anticholinergics	
	No Delirium Prophylaxis	Alternative: Use Dexmedetomidine	
	Assess for Delirium	-Tools for assessement: CAM-ICU, Pain score, RAAS - Review the complete history of the patient and identify risk factor	
Postoperative	Optimize Pain Control	-Have a Multimodal Pain Control Approach	
	Minimize High-Risk Medications	Use Nonpharmacological Interventions, lower doses of high-risk medications, and use alternatives (ex: NSAIDS)	

## HCPs' Recommendations on Nonpharmacological Interventions for POD



## HCPs' Recommendations to reduce Risks of POD using the PFCC model

**DIGNITY AND RESPECT** 

- Respect the patient's autonomy and integrate t values into their care.
- Services such as spiritual care, Metis and First Nations support, social work
- Barrier: Emergency situations, such as the COVID-19 pandemic, can limit resources and time spent with patient

INFORMATION SHARING

- Culture of transparency where there is regular communication including in pre- and postoperatively
- Information about risks and treatment options are shared

  Bouriers Employees at the first treatment of the fi

patients and families

Barriers: Emergency situations and the physician-to-patient ratio, where physicians have limited availability to speak with

PARTICIPATION

- Involve family members in decision-making to advocate for the patient
- Engage family members in the recovery process of the patient (ex: help with early mobilization)

COLLABORATION

- Required between the surgical team and relevant specializations (geriatrics, psychiatry, medicine, dietetics, pharmacy, nursing) to ensure patient physical comfort and
- Education to enhance collaboration, by fostering shared understanding and informed decision-making among patients, families and healthcare providers

emotional well-being.

## Limitations

- Survey answers were less elaborate than the interviews, and some questions were misinterpreted.
- Recruitment primarily relied on email and technology, potentially excluding older patients due to limited access or familiarity with digital platforms.

## Conclusion

Please note the following conclusion is premature, as the study is still in its early stages.

The present findings detail the experience of healthcare professionals, one of our three target groups. Participants emphasized involving patients and their family members throughout the perioperative journey, advocating open communication to enhance mutual understanding and better meet their needs. Furthermore, a consensus emerged on specific areas necessitating focus. These encompass the lack of formal anesthesia protocols for POD prevention, the demand for nonpharmacological pain control interventions, and the difficulties in ensuring efficient information exchange with patients during emergencies. These results align with and further describe the recommendations outlined in the Joint Consensus Statement on POD prevention in the context of PFCC.

## Recommendations

Conducting research on the effectiveness of different anesthesia protocols for POD prevention and developing evidence-based guidelines for optimal anesthesia management in older patients undergoing surgery.

## References

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# **Acknowledgments**

Thank you to:
Supervisor Dr. Peter Hedlin
Sub-Investigator: Dr. Jennifer O'Brien
Study Coordinator: Maria Cruz



