

Esterhazy RaDAR Memory Clinic: Development and Implementation

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Background

Rural older adults may experience barriers to accessing specialized services and resources including delays in dementia diagnosis and management.^{1,2}

Primary care professionals have a good understanding of the medical and personal circumstances of patients and families³ and offer a familiar environment where concerns can be raised related to cognition or behaviour.⁴ Canadian experts recommend that dementia diagnosis and management occur mainly within collaborative primary care settings, with referrals to specialists and resources as needed.⁵

Interprofessional 1-day primary care memory clinics in rural Saskatchewan communities have been developed in collaboration between RaDAR and local primary health care teams (Kipling, Weyburn, Bengough, Carlyle, Maryfield, and Lampman).

Objective: With funding from *Dementia Supports in Rural Saskatchewan*, our objective was to implement and sustain 1-day rural memory clinics in the Yorkton and Esterhazy areas.



RaDAR Memory Clinic Sites

- Kipling
- Weyburn
- Bengough
- Carlyle
- Maryfield
- Esterhazy
- Lampman



Esterhazy RaDAR Memory Clinic Team (L to R): Carolee Zorn, Jenna Kulovany, Holly Scheier, Glenda Erickson, Dr. Mandi Nel *Not pictured:* Lori Henderson, Kristin Lomenda, Kailie Bomberak, Deborah Matsalla

- Esterhazy Memory Clinic Team
 - Family Physician (Lead)
 - Home Care Nurses
 - Occupational Therapist
 - Community Pharmacist
 - Alzheimer Society First Link Coordinator
 - Primary Health Care Facilitator
- Esterhazy Population: 2,345 plus surrounding area

First memory clinic held June 2023

Methods

This ongoing intervention study uses a community-based participatory research approach:

- Information sessions and initial meetings held with leadership and staff in Southeast 1-5 Health Networks (April-Oct 2022)
- 5 planning meetings to develop the Esterhazy memory clinic held with Southeast 1 and 2 leadership (Oct 2022 to March 2023)
- An orientation and training workshop was attended by the new Esterhazy memory clinic team (March 2023)
- The Esterhazy memory clinic family physician lead shadowed a Weyburn memory clinic (May 2023)
- The first Esterhazy memory clinic was held June 2023



Rural Dementia Action Research (RaDAR) Team (L to R): Valerie Elliot, Jean Daku, Dr. Debra Morgan, Dr. Dallas Seitz

Rural Primary Care Memory Clinic Model



Interprofessional Care

- Interprofessional team (e.g., FP/NP, HC/SW, OT, PT, Alzheimer Society First Link Coordinator)
- Coordinated clinic day assessment
 - · Team huddle, team meeting with patient and family to discuss reason for visit
 - · Patient assessments and care partner interviews
 - · Team debrief, team meeting with patient and family to discuss care recommendations
- Shared electronic medical record (EMR) templates
- Shared decisions and recommendations

Specialist-to-Provider Support

- PC-DATA[™] education with Dr. Dallas Seitz (Geriatric Psychiatrist, UCalgary)
- Continuing education webinars on dementia-related topics
- Specialist Rural and Remote Memory Clinic (USask) offers virtual assessment and interventions for patients and families
- Telephone consultation with Saskatoon geriatricians (polypharmacy and falls assessment)

Decision Support

- Assessments guided by the Primary Care Dementia Assessment and Treatment Algorithm (PC-DATATM) developed by Dr. Dallas Seitz, based on Canadian guidelines
- EMR templates based on PC-DATA[™] and available to memory clinic teams in both provincial systems, include a separate section for each team member to guide patient assessment and inform the final case conference between team, patient, and family
- RaDAR Handbook includes scripts, work standards, forms for patient letters (e.g., appointment confirmation) and PC-DATA education manual

Esterhazy Memory Clinic

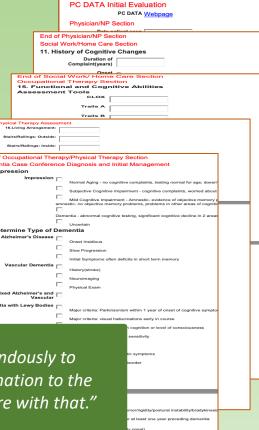
- First 1-day clinic held June 2023
- 5 clinics to date (June October)
 - 10 patients assessed, accompanied by care partners
- Esterhazy team resources funded by *Dementia* Supports in Rural Saskatchewan:
 - Training (e.g., Montreal Cognitive Assessment)
 - Continuing education (e.g., 11th Canadian Conference on Dementia in Toronto)
 - Team laptop
 - RaDAR team member attends each clinic to provide operational support and collect data

"I really love the team members. I think they all contributed tremendously to every patient's assessment and the final analysis and giving information to the patients. I'm looking forward to working with everyone in the future with that."



"...the most rewarding part is whatever way it goes, it's nice to be able to give the client a diagnosis or not diagnosis at the end. I think it really — either way, gives them the opportunity to lay their fears or move forward ..."

EMR Template



Role of the RaDAR Team

- $_{\circ}~$ Work with new PHC teams to adapt clinic to their practice
 - Clinical mentorship from Kipling NP (Jean D)
 - **Operational support from former facilitator (Chelsie C)** and research data collection
- Provide resources (e.g., team laptop, conference phone, MOCA training)
- Provide decision support (PC-DATA EMR templates and RaDAR handbook)
- Provide dementia-related continuing education
- Regular workgroup meetings in first year of clinic operation to support and debrief
- Quarterly check-in meetings with teams' PHC facilitators and managers
- Quarterly regional Steering Group meetings with ASOS and southeast managers (PHC, LTC, Mental Health)
- 1-1 meetings with individuals as needed
- Knowledge mobilization with newsletters, reports, annual Summit
- $_{\circ}$ Fund travel
 - to shadow nearby memory clinics and specialist RRMC
 - Summit and national conferences for continuing education



Related Research Projects

Within Memory Clinics

- Patient quality of life and service needs
- · Care partner service needs and self-efficacy
- · Patient and family experiences

Using Memory Clinic EMR data

• Impact of memory clinics: patient assessments and perceptions of team members

With Memory Clinic Team Members

- · Alzheimer Society First Link Coordinator role
- Process Evaluation⁶⁻⁸
- Dementia-related continuing education⁹

In Memory Clinic Communities

- Environmental scan of community programs
- Evaluation of community program

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